St George's Central CE Nursery



St. George's Central CE Nursery (Lancaster Avenue) Partnerships with parents/carers

St. George's Central CE Nursery (Lancaster Avenue) recognises that parents/carers play a fundamental role in their child's development and that this should be acknowledged as the basis for a partnership between the nursery and parents/carers.

The staff team is committed to working in partnership with parents/carers to provide high quality, safe and stimulating care, learning and play opportunities for children. We aim to achieve this by:

- Providing parents/carers with all necessary information about the nursery via an initial meeting and home visits.
- Ensuring that parents/carers are made to feel welcome and valued in all dealings with our nursery.
- Ensuring that parents'/carers' concerns are always listened to whenever they are raised. The manager will ensure that parents/carers receive a prompt response.
- Making all information and records held by the nursery on a child available to their parents/carers, unless it is subject to investigation by police or other statutory agencies.
- Ensuring that nursery policies and procedures are made available to parents/carers on request.
- Encouraging parents/carers to comment on the nursery policies and procedures and consulting them on a regular basis about the activities that are planned and provided for their children.
- Inviting parents/carers to 'Stay and Play sessions at the nursery.
- Ensuring that there are regular opportunities for parents/carers to meet with staff and discuss their child's progress and any problems that they might be encountering.
- Ensuring that any complaints from parents/carers are dealt with swiftly and effectively in accordance with provisions of the Complaints policy.
- Encouraging parents/carers to undertake supportive roles in the nursery, such as volunteering or participating in activities, visits or outings.
- Providing parents/carers with formal and, if necessary, confidential means to comment on the work of the nursery.

Developed by: Mr M Grogan/Ms S Naughton

Chair of Governors

Date: July 2017

Headteacher

Date: July 2017

Nursery Manager

Date: July 2017

Policy approved: July 2017

Thoma Taylor.